# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chair’s Foreword</td>
<td>2</td>
</tr>
<tr>
<td>Head of Secretariat’s Year in Review</td>
<td>3</td>
</tr>
<tr>
<td>Vision, Mission and Purpose</td>
<td>4</td>
</tr>
<tr>
<td>Strategic Plan Objectives</td>
<td>6</td>
</tr>
<tr>
<td>Organisational Structure</td>
<td>8</td>
</tr>
<tr>
<td>Key Achievements</td>
<td>10</td>
</tr>
<tr>
<td>Management Board</td>
<td>11</td>
</tr>
<tr>
<td>Policy and Legislation</td>
<td>13</td>
</tr>
<tr>
<td>Research</td>
<td>18</td>
</tr>
<tr>
<td>Board Secretary</td>
<td>23</td>
</tr>
<tr>
<td>Advocacy and Outreach</td>
<td>27</td>
</tr>
<tr>
<td>Knowledge Transfer and Capacity Building</td>
<td>35</td>
</tr>
<tr>
<td>Staff Profile</td>
<td>41</td>
</tr>
<tr>
<td>Abbreviation</td>
<td>42</td>
</tr>
<tr>
<td>Index</td>
<td>43</td>
</tr>
</tbody>
</table>
I have great pleasure in presenting this 2010 Annual Report. It has been a pleasure to see PIDC grow over the years since it was created 14 years ago. The last of those 9-years the organisation has had a secretariat in Suva, Fiji working to fulfil the PIDC mandate of strengthening border management in our 23 member states. Today I am proud to say the PIDC delivers effective and quality services to our 23 member states and is a valued development partner of our stakeholders.

Some of the work PIDC has been involved in include -- strengthening legislation, supporting operational and border control systems and facilitating networking among immigration stakeholders. In addition, PIDC continues to raise awareness on critical immigration issues and assist with knowledge and skills transfer and capacity building across the region.

I thank the outgoing PIDC Chair, Auseugaefa Poloma Komiti for his leadership that has allowed for notable achievements during his 3-year term.

I also like to acknowledge also the contribution made by staff of the secretariat who have quietly but effectively gone about their tasks in a professional manner which has led to a successful work year. This year we faced the key challenge of implementing recommendations of the Institutional Review of PIDC that was completed in September 2009.

I believe the organisation has set the platform for a very productive year in 2011. I would especially like to acknowledge also the support to PIDC provided by our members. There is an old saying that “you are only as good as the weakest link in your chain.” In our immigration family that stretches across the wide Pacific Ocean all members work willingly to help each other and this has been pleasing to see. This cooperative spirit has led to stronger and responsible border control systems across our region. Every step forward we take makes it more difficult for transnational criminals and their networks to operate in our region.

I hope the organisation will continue to remain relevant in future years and I also specially thank our main donors for their continued confidence in PIDC and their recognition of the importance of strengthening border management systems in our region.

George B. Bogiri
Chair
Head of Secretariat's Year in Review

The year under review has been a challenging but fulfilling one, fulfilling in the sense that significant achievements have been made in the services and support that the PIDC secretariat has been able to provide to our members and to other border security stakeholders in the region. The successes achieved during the year shows that the PIDC continues to live up to the vision of its founders when it was formed 14 years ago.

The PIDC has served as a useful model for dealing with immigration issues on a sector-wide basis in the Pacific. The partnerships formed under the PIDC umbrella allows governments of our Pacific Region, in collaboration with regional and international development partners, to come together to discuss border security and immigration matters in a spirit of cooperation and together determine strategies to strengthen the capacity of member governments and administrations to better manage their borders.

Immigration is one sector where it is in the interests of all states to cooperate not only in the sharing of intelligence but also in sharing knowledge and resources to build stronger defences against elements with ulterior intent and who may work to undermine the stability and tranquility of the region.

This year we farewelled the out-going Chair, Auseugaefa Poloma Komiti of Samoa at the completion of his 3-year term, and we also welcome the in-coming Chair, Mr George B. Bogiri of Vanuatu with whom we in the secretariat look forward to working in partnership over the period of his term.

We are quite proud of this annual report as it is the first time that the PIDC Secretariat has produced an annual report in glossy form. By doing this we are hoping to not only improve our accountability and transparency to our members and donors but also expose the organization to a wider group of readers and observers who would be attracted by the new format to read about our work in the region.

Finally, I would like to thank our board for their guidance and advice that has allowed the secretariat to deliver well targeted services that address the needs of our membership, and also I would like to thank and acknowledge the hard work put in by staff that has produced the results that we are so proud of today.

Reg Sanday
Head of Secretariat
INTRODUCTION

The Pacific Immigration Directors’ Conference (PIDC) is a forum for official immigration agencies from across the Pacific region. The 2005-2008 Strategic Plan enabled the PIDC to build on its successes and use lessons learnt to build capacity and better manage borders and the movement of people internationally.

VISION

The PIDC embraces the vision of Pacific Leaders expressed in the Auckland Declaration of April 2004 and incorporated in the Pacific Plan for Strengthening Regional Cooperation and Integration that:

“…the Pacific region can, should and will be a region of peace, harmony, security and economic prosperity, so that all of its people can lead free and worthwhile lives”.

As with previous strategic plans, the PIDC Strategic Plan 2009-2012 continues to be based on the concept of regionalism: that is, members working together for their joint and individual benefits. Regionalism in this context does not imply any limit on national sovereignty, nor is it intended to replace any national programmes. Rather, it is solely intended to complement them.

The PIDC Strategic Plan 2009-2012 reflects the priorities of members and is therefore in line with and supports the implementation of national frameworks.

It also acknowledges the commitment of members to international frameworks. Its implementation is intended to complement these commitments.

MISSION

Reaffirming that the PIDC is the pre-eminent forum for immigration issues within the Pacific, the heads of immigration across the membership of the PIDC share the following mission:

**Strong government immigration authorities mutually working together to manage the Pacific gateways, and contributing to the regional objectives of security, economic growth, sustainable development and good governance.**

VALUES

PIDC’s approach and work are underpinned by the following values:

1. *Commitment*
   Members have a stated obligation to the PIDC family and what it stands for

2. *Openness*
   Within the PIDC membership there is a sense of freedom engendered by the sharing of information and experiences
3. **Family and teamwork**
   The PIDC membership has a sense of identity and loyalty to the group

4. **Trust and respect**
   There is a complete confidence in member’s sense of unity and dignity

5. **Integrity**
   Members are committed to honesty and transparency

6. **Innovation and flexibility**
   Members are open to new ideas and improvements and encourage the broadening of knowledge and skills

7. **Good Governance**

8. **Transparency and Accountability**
   Members are committed to enhancing and maintaining an environment of transparency and accountable decision-making

9. **Rule of Law**
   Immigration authorities are first and foremost the enforcement agency of the government ensuring the security of the border, and function best in an environment of the legitimate rule of law

10. **Leadership**
    Leaders in immigration influence others into action by doing what is right first time all the time through all the above values

Members will at all times uphold these values and inspire those they serve.
STRATEGIC PLAN OBJECTIVES

To achieve the vision and mission, the PIDC’s strategic objectives are:

i. To improve the management of international people movements;
ii. To strengthen border management and security; and
iii. To work together to build capacity to deliver immigration services.

KEY ACTIVITY AREAS

In order to achieve the overarching strategic objectives the work of the PIDC can be divided into four Key Activity Areas, each with its own sub-objectives:

*Key Activity Area 1: Policy and legislative reform*
- Immigration policy is harmonised in the region
- Members will have legislation based on agreed international standards
- Members develop policy to enhance national development objectives

*Key Activity Area 2: Data, information exchange, research and analysis*
- Targeted specific information is collected, shared and exchanged amongst members.
- The PIDC delivers a high level of research and analysis
- The PIDC is responsive to requests from key stakeholders for information, research and analysis

*Key Activity Area 3: Advocacy, liaison and representation*
- The PIDC is promoted as the pre-eminent immigration forum in the Pacific
- Immigration is promoted as a major contributor to regional outcomes
- The PIDC works in partnership with other key national, regional and international agencies and forums

*Key Activity Area 4: Building knowledge and expertise*
- Immigration officials are equipped with immigration skills and tools and are highly rated professionals in their areas of work

OUR WORK

Through the PIDC Management Board and Secretariat, and seeking to always be led by our members, the PIDC undertakes a broad spectrum of work, including developing and harmonising immigration policy and legislation across the region to meet international standards and members needs. Our work also includes:

- Collating, exchanging and analysing targeted information to build a clear picture of regular and irregular migration in the Pacific and support evidence-based policy
- Representing the views of member immigration agencies at regional and international forums and collaborating with other development partners
- Ensuring immigration officials are equipped with the skill and tools to manage borders and prevent immigration and related crimes

The PIDC achieves its objectives under each key activity area through approved annual work plans. Achieving these objectives will ensure the overarching strategic objectives are achieved.

Figure 1: Map of the Pacific Ocean showing the main groupings of Melanesia, Micronesia and Polynesia
ORGANISATION STRUCTURE

PIDC has essentially a 3-tier structure with the top tier comprising the 23 Member countries and territories who are ‘owners’ of the organization. The second tier consists of an elected Management Board and its sub-committees and the third tier is formed by the Secretariat, headed by a Head of Secretariat aided by a Deputy Head of Secretariat who also has a supervisory mandate over the Office Manager. The current Deputy concurrently serves as Board Secretary as well as Research Manager, the Policy Leader is currently on a 12-month contract and the Training Manager and Project Manager Positions remained vacant in 2010 (Figure 2).

Figure 2: PIDC Organisational Chart

[Diagram of PIDC organisational structure]
GOVERNANCE

The Directors and Heads of Immigration meet at an Annual Conference to share their experiences, develop closer ties, improve their understanding of global migration issues, and give direction to the work of the organisation.

Management Board

The PIDC Management Board is the advisory arm of the Pacific Immigration Directors’ Conference (PIDC) comprising elected members whose functions are determined by the PIDC Strategic Plan 2009 - 2012 and include:

- Overseeing operations of the Secretariat
- Implement Policy and Decisions from the Annual Meeting
- Develop and recommend Annual Work Plans
- Develop and recommend Strategic Plan every 3 years
- Convene workshops and workgroups as required
- Appoints Head of Secretariat

Board Membership

The Management Board, compromising 8 members, including a dedicated representative of small island states, is elected at the annual conference. The management board meets three times over the course of the year to oversee the organisation’s annual work plan. Members of the Board are:

Mr George Bogiri, Chairperson
Appointed October 2010
Mr Bogiri is Director General for the Ministry of Internal Affairs, Vanuatu.

Mr Mohner Esiel, Vice Chair
Appointed October 2010
Mr Esiel is the Chief of Immigration and Labour in the Federated States of Micronesia (FSM).

Dr Margot Clifford
Dr Clifford is the Director – Pacific and PNG Section for the Australian International Cooperation Branch of the Department of Immigration and Citizenship in Canberra.

Ms Susan Pullar
Ms Pullar is the Regional Director for South Pacific Region for the Department of Immigration and Citizenship based in Suva.

Mr Api Fiso
Mr Fiso is the Chief Advisor – Border Sector Engagements with the Department of Labour in Wellington.
Ms Tessie Lambourne
Ms Lambourne is the Secretary, Ministry of Foreign Affairs and Immigration in Kiribati.

Mr Ernest Stephen
Mr Stephen is the Principal Immigration Officer with the Department of Justice and Border Control in Nauru.

Ms Vaopa Epa
Ms Epa is the Chief Executive Officer of the Ministry of Prime Minister and Cabinet in Samoa.

Ms Janet Ravula
Ms Ravula is the A/Deputy Chief Migration Officer in Papua New Guinea (PNG).

Auseugaefa Poloma Komiti
Mr Komiti, of Samoa, is the appointed independent member who will serve for a 12-month term until the 2011 Conference. He has served as the Board Chair for the past 3-years ending his term in October 2010.

PIDC Secretariat

The PIDC maintains a small secretariat based in Suva, Fiji. The secretariat is responsible to progress the organisation’s work between conferences and for meeting objectives set out in the PIDC 3-year Strategic Plan 2009-2012.

In 2010 the Secretariat comprised four staff – the Head of Secretariat (HoS), a Deputy HoS who concurrently serves as Board Secretary and Research Manager, a Policy Leader and an Office Manager. During the year commitments were made by INZ to support the position of a Project Manager from January 2011, and from DIAC to support a Training Manager, to be recruited from January 2011.

KEY ACHIEVEMENTS

Some of the achievements for 2010 include:

- Stabilisation of the secretariat through the appointment of a new Head of Secretariat
- Major progress in implementation of the September 2009 Institutional review of PIDC such as establishment of Codes of Conduct for Staff and Register for the declaration of interest for board members
- Increase in annual members contributions
- More active participation in Management Board by Pacific Island members
- Development of the Legislative Framework
- Launch of the 2010 Report on “People Smuggling, Human Trafficking and Irregular Migration in the Pacific Report”
- Completion of a fully-costed PIDC Strategic Plan 2009-2012 and its submission to donors to serve as the basis for longer term funding arrangements
- Finalisation of the recruitment for a Project Manager in 2011
- Official Visits to 15 island member countries by HoS and Deputy HoS
• Three successful Board Meetings held during the year and a successful Annual Conference hosted by the Government of Vanuatu
• Workshop on “People Smuggling, Human Trafficking and Irregular Migration Workshop” held back-to-back with annual conference
• Regular Monthly Updates of the secretariat’s work sent to members
• Reformatted newsletter launched
• PIDC admitted as a full member of PACRIM, that will improve the exchange of intelligence data
• Increasing engagement with regional stakeholders such as the Oceanic Customs Organisation OCO and the Law Enforcement Unit of the Pacific Island Forum Secretariat PIFS
• Development of a joint basic border training course with the PIFS and OCO
• Successful delivery of regional courses on document fraud and intelligence at various locations in the region as well as a national course held in Tonga
• Direct hands-on assistance for Kiribati Immigration staff
• Total of 5 immigration officers undertook operational secondments overseas – 2 in Australia (Fiji, Vanuatu) and 3 in Fiji (Samoa, Kiribati and Solomon Islands

Management Board

Three Management Board meetings were successfully coordinated in 2010. Meetings were held in Cook Islands (16-17 February) and two in Vanuatu (28-29 July and 18 October).

Key achievements of the Management Board included:
• orientation of new Board members
• Speedy implementation of recommendations from the PIDC Institutional review
• Endorsement of Secretariat’s reports for the annual conference
• Finalisation for annual conference of sub-committee reports on Human Resources, Governance, Entity Status and Membership Contribution.

Management Board Sub-committees

I. Human Resources Sub-committee (Chair by PIDC Chair)

The Human Resources Sub-committee achieved the following in 2010:
• Adopted recommendations related to recruitment outlined in the Institutional review;
• Supported ongoing recruitment and monitored performance of Secretariat staff.

II. Governance Sub-committee (Chair NZ)

The Governance Sub-committee achieved the following in 2010:
• Completed a Register of Interests for PIDC Management Board members – will ensure Management Board members notify the Board Secretary of any conflict of interest prior to decisions being made;
• Delineated the role and responsibilities of Vice Chair and Chair and the role of the Board and that of the annual conference;
• Outlined purpose of the PIDC Management Board Charter;
• Introduced PIDC staff Code of Conduct
III. Entity Sub-committee (Chair Australia)

Due to staff movements the sub-committee was unable to provide advice to the board on options for the legal entity status of PIDC. This advice will be provided at the first MB meeting of 2011. Some of the proposed options include:

- Incorporating the PIDC as a registered limited liability company under laws of a member state
- Operating PIDC under the umbrella of another regional organisation with an established legal status; and
- PIDC members entering into a binding agreement under international law and then entering into a ‘headquarters agreement’ with Fiji or another member state.

IV. Membership Contribution Sub-committee (Chair Kiribati)

The Membership Contribution Sub-committee achieved the following in 2010:

- 2010 Conference adopted sub-committee’s recommendation for no change to the level of members contribution in 2011

Head of Secretariat (seated far right meets Samoa Immigration staff. Head of Samoa Immigration Mr Fafouina Milford is seated in centre
KEY ACTIVITY AREA ONE: POLICY AND LEGISLATIVE REFORM

Purpose and core functions
The primary purpose of this program is to progress work to achieve the objectives under Key Activity Area 1 of the PIDC strategic plan. These objectives are:

1. Immigration policy is harmonised in the region through the development and sharing of standards, guidelines and policy responses;
2. Members will have legislation based on agreed international standards; and
3. Members develop policy to enhance national development objectives.

Work on policy development also links in to other areas of the strategic plan, including information exchange, research and analysis; building knowledge and expertise; and advocacy, liaison and representation.

Core functions during 2010 have included:

- Providing timely policy advice and support:
- Building a framework for developing immigration policy and legislation.
- Developing ways to improve the collection, use and sharing of information.
- Working with other regional and international organisations to promote the interests of members.

Staffing
The new role of Policy Leader, identified through the Institutional Review, was filled in December 2009 for a one year period, funded by Immigration New Zealand.

Planned outputs and outcomes
The following outputs were planned in this area in 2010:

1. A report on priority areas for policy harmonisation
2. A policy brief on entry facilitation as it relates to disaster preparedness
3. Standards for data collection are developed and agreed
4. A policy brief on human trafficking and people smuggling
5. Policy documents and information on policy issues are circulated regularly
6. A stock take of legislation-related work conducted by PIDC with an assessment of the current approach
7. Members and partners experiences in legislative reform are shared
8. A framework of provisions relevant to modern immigration legislation
9. Member reporting guidelines are reviewed and updated
10. Members are visited and needs identified
11. Regional and international organisations are engaged as appropriate

The key desired outcomes in this area in 2010 were to:

a. Improve the harmonisation of immigration policy in the region;
b. Strengthen Members’ capacity to develop legislation; and
c. Enable Members to better develop policy to enhance national development objectives.

**Progress and Achievements**

**Objective 1: Immigration policy is harmonised in the region**

**Providing timely policy advice and support**

During 2010 the PIDC Secretariat identified key issues of interest to members and where appropriate published policy briefs to highlight issues, build understanding and indicate possible policy responses. In March, a background brief and an update were circulated on developments relating to the proposed Pacific Island Countries Trade Agreement (PICTA) temporary movement of natural persons (TMNP) scheme. In June, a brief was published on disaster response and the role of immigration in collaboration with the International Federation of the Red Cross. In October, a brief on people smuggling and human trafficking was developed for the People Smuggling, Human Trafficking and Irregular Migration workshop in Vanuatu. These briefs are all available on the PIDC website and from the Secretariat.

The Secretariat also provided policy advice directly to Members upon request and to varying levels of detail. Advice has been provided on various issues, including the regularisation of illegally resident populations, introducing visa regimes, standards for passport biometrics, labour mobility, and the entry of citizens. The Secretariat has also circulated information to all Members on issues of interest, including on the future of the Pacific Patrol Boat programme and immigration’s role in maritime security.

A policy blog has been developed as part of the new PIDC website to help with the sharing of policy advice, information and experiences.

**Objective 2: Members will have legislation based on agreed international standards**

**Building a framework for developing immigration policy and legislation**

Under the guidance of the Management Board and with contributions from Members, and in particular Cook Islands, Papua New Guinea and Vanuatu, the Secretariat has
produced a two part framework to assist Members in developing immigration legislation and the policy that underpins it.

Part A of the framework draws on Members’ experiences to set out issues and approaches to developing policy and legislation. Part B of the framework identifies and lays out the key parts and provisions in a potential immigration bill. Both parts are designed to be used as tools to assist Members who are intending to develop their legislation and to provide a solid foundation from which Members can build from. The framework will also form the basis of any assistance in this area provided by the Secretariat.

At the annual conference a workshop was held to promote the framework and build Members understanding of how it can assist in policy and legislative development. The workshop also provided an opportunity for Members to contribute their experience and identify ways in which the framework should be used and developed.

Key outcomes from the workshop included the need for the framework to be maintained and updated as Members develop new legislation, that Members should use the framework as a starting point, and that the role of the Secretariat should be to assist Members in starting the process and then providing a focal point for liaison, coordination and consultation.

KEY ACTIVITY AREA TWO: DATA, INFORMATION EXCHANGE, RESEARCH AND ANALYSIS

Objective 1: Targeted specific information is collected shared and exchanged among members

Developing ways to improve the collection, use and sharing of information

During 2010 the PIDC Secretariat was involved in various strands of work related to improving the collection, use and sharing of information. The Secretariat worked with the Pacific Islands Forum Secretariat (PIFS) Law Enforcement Unit on a number of
cross-cutting issues through an Information Management Working Group of the Forum Regional security Committee (FRSC).

The Secretariat has developed a web-application, called Infoshare, to improve Members’ ability to access and share information and intelligence. The system has the potential to distribute alerts among Members and to enable checking against various international watch-lists. It would also play a role in standardising data collection fields and encouraging a common semantic understanding. Infoshare is currently being piloted by the Federated States of Micronesia, Kiribati, New Zealand, Palau and Vanuatu. The system was discussed as part of a workshop on immigration intelligence at the Annual Conference. The potential of Infoshare was acknowledged by Members, but issues around cost, interoperability and internet access require further discussion.

A workshop session was also held at the Annual Conference on improving information collection. The existing Annual Collection Plan was endorsed, with some suggested changes, and Members committed to collecting and sharing information in a more timely way.

Following a visit to Kiribati in August, and in response to a need to collect compliance data not currently captured, the Secretariat created a template for Kiribati Immigration to help ensure key information was recorded. This template has also been shared with the Cook Islands and is available to all Members.

KEY ACTIVITY AREA THREE: ADVOCACY, LIAISON AND REPRESENTATION

Objective 3: The PIDC works in partnership with other key national regional and international agencies and forums

Working with other regional and international organisations

Through the Secretariat’s policy role relationships have been built or enhanced with a variety of regional and international organisations. In addition to working on a policy brief with IFRC, the Secretariat provided contributions to Save the Children (Fiji) on trafficking in the region and to UNODC on work in the region to tackle people smuggling. Relationships at a policy level have also been built with PIFS, the Oceania Customs Organisation (OCO), the Pacific Islands Chiefs of Police (PICP), the Regional Rights Resource Team (RRRT), the International Civil Aviation Organisation (ICAO), and the International Organization for Migration (IOM) and UNHCR.
Akuila Ratu makes presentation at UNODC seminar on People Smuggling held in Bangkok, 8-10 December 2010
I. Research Programme

Purpose and Core Functions

The primary purpose of the Research Programme is to progress objectives set out in Key Activity Area 2. These objectives are:

1. Targeted specific information is collected, shared and exchanged amongst members.
2. The PIDC delivers a high level of research and analysis
3. The PIDC is responsive to requests from key stakeholders for information, research and analysis

Core Functions during 2010 include:

- Timely distribution of immigration Alerts and Intelligence Bulletin
- Timely facilitation of movement of third country nationals through PIDC jurisdictions
- Timely response to Members and stakeholders information requests
- Identifying areas that members need research assistance
- Strengthening information collection, use and sharing throughout the PIDC Membership
- Working with other regional and international organizations to promote the interests of members

Staffing

The Research Manager leads this division and works in consultation with the Head of Secretariat, Policy Leader and Management Board members and member countries in the identification of and delivery of research outputs.

Planned Outputs and Outcomes

The following outputs were planned in 2010:

1. Review and distribution of the 2010 Annual Collection Plan Survey
2. Publication and presentation of the 2010 People Smuggling, Human Trafficking and Illegal Migration Report
3. Publication and distribution of the monthly PIDC Immigration Intelligence Bulletin
4. Timely response to members requests for information and assistance on immigration issues
5. Collation and publication of PIDC Biannual Newsletter
6. Update and regular maintenance of PIDC Website
7. Liaison with regional and International Organisations

The key desired outcomes in this area in 2010 were:
- Ensuring targeted immigration information is collected, analyzed and shared amongst members
- PIDC is recognized for its research and analysis
- PIDC is responsive in a timely manner to information requests from members and other key stakeholders

**Objective 1: Targeted specific information is collected, shared and exchanged among members**

**Information sharing and reporting**

The Research Unit continued to receive calls throughout the period 2010 on information requests that ranged from contacts, intelligence alerts, past intelligence and research reports and the facilitation of movement of third country nationals through the Pacific region.

**Annual Collection Plan**

The Annual Collection Plan (ACP) is a questionnaire circulated by the secretariat to members to collect important immigration data. 2010 saw a record number of responses received from members, 18 in all, the highest rate of collection since the ACPs began in 2003. The data received is collated and compiled into the PIDC’s showcase Annual People Smuggling, Human Trafficking and Irregular Migration Report.

**People Smuggling, Human Trafficking and Irregular Migration in the Pacific Report**

This is the seventh year of the report. Through its annual survey of Members, the PIDC has amassed over time a significant amount of data allowing some trend analysis and an ever clearer picture of these issues. This research provides an insight into issues of global concern such as visitor arrivals, border refusals at borders, unlawfully residing populations, people smuggling, human trafficking and immigration fraud in the region.

The publication of this year’s report has been delayed and this has mainly been due to the limitation the research unit had this year which was further impacted by the slow response of members in the submission of reports on the due date. The Secretariat is however considering new strategies to ensure the timely submission of this publication in 2011.

**PIDC Immigration Intelligence Bulletin and Alerts**

The PIDC’s intelligence network spanning 23 member states offers the only network for the exchange of immigration-related intelligence across the Pacific Region. During the year the Secretariat sent out Alerts to members received from other members of the network alerting their neighbours to the actual and potential travel through the region of identity fraudsters and ‘persons of interest.’ In addition the secretariat has continued to send out monthly intelligence bulletins to members who report favourably on their usefulness. The secretariat also regularly receives requests...
by law enforcement agencies from within and outside the region for inclusion on our distribution list.

PIDC’s annual intelligence training courses for customs, immigration and police officers has seen the improvement in the quality of intelligence reports and a strengthening of the network.

**Objective 2: PIDC delivers a high level of research and analysis**

*Development of a Research Plan*

The Research Plan underpins the overarching strategic objectives of the PIDC Strategic Plan. In recent years the Secretariat has sought to improve the quality and accuracy of its reporting, working with members to ensure that the most accurate picture possible of migration in the Pacific is available. The research plan has previously been a standalone work plan, but in reviewing the Secretariat’s annual work plan for 2010-2011 the research plan was merged in with the annual work plan to allow for realistic and better coordination of resources. The research plan doesn’t lose its core responsibilities as it is in harmony with other work of the secretariat. In fact, the plan seeks to add an increased focus on the needs of members. In this way, the Secretariat will be better positioned to become the pre-eminent organisation on migration issues in the region.

*Future Research Work*

The Secretariat has been invited by the United Nations Office on Drugs and Crime (UNODC) to be part of a regional workshop that will be discussing issues around improving evidence based knowledge on migrant smuggling, from within through and within South-East Asia. The Secretariat has been requested to present on migrant smuggling trends in the region and approaches and challenges in collecting and analyzing data. This is recognition to the Secretariat’s ability to harness the support and commitment of members to report on its annual collection plan in light of the challenges regional and international organizations continue to face in collecting data successfully both regionally and internationally. This forum presents an opportunity for the Secretariat to work with UNODC and other international partners to carry out research work on people smuggling, human trafficking and irregular migration in the region.

Additionally, the Secretariat has most recently received requests of interest from regional and international organizations seeking research partnerships on issues around people smuggling and human trafficking to which the Secretariat is considering but is mindful of its resource limitations.

**Objective 3: The PIDC is responsive to requests from key stakeholders for information, research and analysis**

*Assist members to submit country reports*

In keeping with a February 2010 recommendation of the Management Board the Research Manager and Policy Leader reviewed guidelines for member country reports
and updated them to bring them in line with the PIDC annual workplan. The guidelines have been circulated to members and have served as the basis for this year’s country report summaries. The 2009 country report guidelines highlight the major immigration achievements, policy and legislation development, data information exchange, research and analysis, Advocacy and representation, training and capacity building initiatives and other immigration related issues. The guidelines have been designed to assist PIDC in identifying weaknesses, strengths and opportunities that can be developed to assist Members.

The analysis of country reports will be fed in to the development of the annual work plan which is signed off by the membership at each Conference. Not all of the needs or issues raised by Members will be able to be immediately met by the secretariat. However, Members should begin to see items they raise clearly reflected in the work plan, which in turn should result in Members being able to report more achievements the following year.

**Member information request**

The Secretariat continues to receive on an ad-hoc basis requests from members on immigration research related discussion papers, policy advise, participation and presentation at consultation forums and contact persons in the PIDC membership to coordinate compliance operations in-country and regionally. The Secretariat has always ensured that responses are provided and in real-time.

*Facilitating Removal or Deportation of Third Country Nationals*

The Secretariat has continued to receive requests from members to coordinate the removal or deportation of third country nationals through Fiji and other PIDC member jurisdictions. The Secretariat using its contact and good working relationship with immigration departments in the region has successfully coordinated the transit of deportees to their country of origin.

*Policy and Research Programme with Cook Islands and Kiribati Immigration*
The Research Manager and the Policy Leader undertook face-to-face discussions with Cook Islands immigration from 18-19 February 2010, and Kiribati Immigration in August 2010 to learn about their priorities and identify potential areas for PIDC assistance. As a result of the visit to Kiribati the secretariat negotiated a week-long secondment for one of its immigration officers with Fiji Immigration at Nadi International Airport and the port of Lautoka, one of the busiest ports in the Pacific Islands region.
II. Board Secretary

Purpose and Core Functions

The Board Secretary is primarily responsible for the achievement of the following specific objective under Key Activity Area 2:

- Targeted specific information is collected, shared and exchanged amongst members.

Core Function during 2010 specifically includes:

- The timely and successful coordination of all Management Board meetings and Annual Conferences

Staffing

The Board Secretary leads this division and works in close consultation with the Head of Secretariat, Administration Officer and Management Board members in coordinating Management Board meetings and annual conferences.

Planned Outputs and Outcomes

The following outputs were planned in this area in 2010:

1. The timely endorsement of Management and conference agendas
2. The successful coordination of meeting logistics and administration
3. Ensuring close collaboration with host departments for all meetings and conference arrangements
4. Timely distribution of meeting papers
5. Ensuring attendance of all Management Board Members and Annual Conference participants in PIDC organised meetings
6. Timely Management Board decisions on meeting details

The key desired outcome in this area in 2010 was to:

- Ensure that all PIDC Management Board Meetings and annual conference was successfully coordinated and organised to ensure effective Board meetings.

Preparation of PIDC meetings (Management Board Meeting and Annual Conference)

The Board Secretary in 2010 was able to successfully coordinate 3 Management Board meetings, 1 annual conference and a regional workshop. This is in addition to working with DIAC (Australia) to organise the DEPA course and INZ on the Immigration Intelligence Officer Training programme

First Management Board meeting: 16-17 February 2010
The Secretariat successfully organized the first Management Board meeting for 2010 in Rarotonga, the Cook Islands. It was the first board meeting for several board members as well as the new Head of Secretariat Mr Reg Sanday. They were provided with an information folder and orientation on the different roles performed in the board. The briefing helped to make the board meeting one of the most active. Other activities performed by the Board Secretary were to complete arrangements with the host country on the meeting venue and transportation of Board members in Rarotonga including flight, accommodation and meeting arrangements.

![PIDC Management Board meets in Rarotonga, Cook Islands February 2010](image)

**Second Management Board meeting – 28-29 July 2010**

The Secretariat successfully coordinated the second Management Board meeting in Vanuatu. The Board Secretary with the Secretariat Staff successfully coordinated the finalization of a meeting agenda, programme, travel and accommodation arrangements for all Board members and in country meeting logistics with the Vanuatu Immigration Secretariat support group. All meeting papers were uploaded into the members area of the website and files for each respective Board member prepared and distributed.

Building on from the Cook Islands Management Board meeting, the members actively participated in all meeting discussions and procedures ensuring the finalization of major agenda items especially on recommendations from the 2009 institutional review of PIDC including the matters covering legal entity status, human resource, governance and membership contributions. As with the Cook Islands, Vanuatu Immigration played an important role in the facilitation of Board member arrival, transportation to meeting and events venues and the provision of Immigration staff to assist Board members in Port Vila. Vanuatu Immigration also hosted an evening dinner hosted by the Minister for Internal Affairs in honour of the Board members.
Third Management Board meeting – 18 October 2010

The Board Secretariat with the assistance of the Secretariat staff, Board members and host country successfully coordinated the third Management Board meeting a day prior to the annual conference. This Board meeting, allowed the Secretariat to update Board members on preparations for the annual conference, endorsement of the Secretariats report and finalization of the Board’s report to the annual conference including recommendations of Sub-Committee reports on Human Resource, Governance, Entity Status and Membership Contribution.

Annual Conference: 19-20 October 2010

Vanuatu Immigration hosted one of the most successful annual conferences in October this year. The 14th Pacific Immigration Directors Conference (PIDC) meeting was convened in Port Vila, Vanuatu on 19th – 20th October 2010. The theme of the conference was “Consolidating PIDC status as a valuable entity”. Forty five delegates from Vanuatu (Chair), Australia, Cook Islands, CNMI, Fiji, Federated States of Micronesia, French Polynesia, Guam, Kiribati, Marshall Islands, Nauru, New Caledonia, New Zealand, Palau, Papua New Guinea, Solomon Islands, Tonga, Tuvalu and representatives from the Oceania Customs Organisation, Pacific Islands Chiefs of Police, Pacific Islands Forum Secretariat, the International Organization for Migration, the United Nations High
Commissioner for Refugees and the United Nations Office on Drugs and Crime and the Republic of Maldives Immigration and Emigration Department attended the two day meeting.

Members and Observers discussed in open session’s immigration issues ranging from immigration policy and legislation development, strengthening of information management and exchange, research and analysis and training and capacity building. Members also had the opportunity to participate in workshop sessions where experiences were shared including exchange of ideas on how to progress immigration work in the region.

In terms of meeting arrangements including meeting venues, transportation, members travel itinerary, accommodation, meeting programme, the Secretariat with the host country was able to coordinate all meeting arrangements successfully. The 2011 annual conference will be held in the Federated State of Micronesia.

**PIDC and Bali Process Workshop on People Smuggling, Human Trafficking and Irregular Migration Workshop: 21-22 October 2010**

The Board Secretary in consultation with Secretariat, Board Members and the host country successfully coordinated the workshop on People Smuggling, Human Trafficking and Irregular Migration in Port Vila on 21 and 22 October 2010. The Workshop was hosted by Vanuatu and facilitated by the PIDC Secretariat. In consultation with Secretariat staff and Board Members, PIDC was able to finalize a workshop programme and most importantly securing funding and resource persons for the workshop. The workshop was jointly funded by INZ through the Pacific Security Fund and the Bali Process while Resource persons included experts from PIDC, International Organisations for Migration, Immigration New Zealand, Australian Department of Immigration and Citizenship, Regional Rights Resource Team, Pacific Islands Forum Secretariat, United Nations and members.

The Workshop was attended by 45 delegates, representing the governments of Australia, Cook Islands, Commonwealth of the Northern Marianas/Guam, Federated States of Micronesia, Fiji, French Polynesia, Kiribati, Marshall Islands, Nauru, New Caledonia, New Zealand, Palau, Papua New Guinea, Samoa, Solomon Islands, Tonga, Tuvalu and Vanuatu. The American Bar Association and the United Nations Office on Drugs and Crime (UNODC) participated as Observers.
KEY ACTIVITY AREA THREE: ADVOCACY, LIAISON AND REPRESENTATION

Purpose and core functions
The primary purpose of this program is to progress work to achieve the objectives under Key Activity Area 3 of the PIDC strategic plan. These objectives are:

1. PIDC is promoted as the pre-eminent immigration forum in the Pacific
2. Immigration is promoted as a major contributor to regional outcomes
3. PIDC works in partnership with other key national, regional and international agencies and forums

Work on Advocacy, Liaison and Representation is identified from the Advocacy and Outreach Strategic Plan 2009 – 2011. Advocacy and Outreach cuts across all activities of PIDC – policy, research and building knowledge and expertise. The more the secretariat expands its deliverables in these areas the more the more the profile and value of the organisation will be raised amongst our members and with our stakeholders.

Core functions during 2010 have included:

- Country visits:
- Expanded list of publications and media exposure
- Contributions to key border management agencies at national, regional and international level

Staffing
Responsibility for implementing the Advocacy and Outreach Strategy 2009 – 2011 rests with the Head of Secretariat but the PIDC Management Board decided at its meeting in February 2010 that all professional staff, the Chair and board members should also have some responsibility for promoting PIDC. In this regard, the Chair and current independent board member has represented PIDC at high level meetings where senior representation is needed.

Planned outputs and outcomes
The following outputs were planned in this area in 2010:

- Visits to 15 Pacific countries by Head of Secretariat
- Combined visits to member countries by Policy Leader and Head of Research.
- At least 2 articles on PIDC to be published in the widely read Island Business Magazine
- Visits by the Head of Secretariat to Heads of Missions located in Suva
The key desired outcomes in this area in 2010 were to:

- Improve PIDC’s profile in the region;
- Strengthen linkages with key regional and national border control agencies in the Region;
- Contribute to peace and security in the region.

Progress and Achievements

Objective 1: PIDC is promoted as the pre-eminent immigration forum in the Pacific

I. Country Visits/Visits to Foreign Embassies

During the year the following country visits were undertaken by staff:

a) Head of Secretariat – Samoa, Tonga, Cook Islands, Solomon Islands, Papua New Guinea, Vanuatu, New Caledonia, French Polynesia
b) Deputy Head of Secretariat – Palau, Federated States of Micronesia and Marshall Islands
c) Deputy HoS jointly with Policy Leader – Cook Islands, Kiribati

To help raise PIDC’s profile the HoS also paid courtesy calls to the following foreign embassies based in Suva – Australia, Federated States of Micronesia, Papua New Guinea, Tuvalu, Kiribati, Nauru and Marshall islands. As a result of the HoS’s visits to New Caledonia and French Polynesia the secretariat publishes key documents such as Management Board decisions and monthly updates in French for our French speaking members.
2 Articles in Major Publications

In an effort to raise the profile of PIDC and Immigration in the public policy discourse of the Pacific region the secretariat wrote two articles on human trafficking, people smuggling and irregular immigration that were published in the May and June editions of the widely read, Pacific Island Business Magazine. One article focussed on PIFC’s PSHT&IM annual Report and the other discussed the US Department of State’s Trafficking in Persons Report. Of the 177 countries mentioned in the report Fiji, PNG, Kiribati, Palau and the Federated States of Micronesia are the Pacific Island countries featured in the report. PNG remains the only Pacific Island country on Tier three, whereas Fiji was promoted from T3 to T2 Watch List alongside Kiribati, Palau and FSM in the 2009 Report. Australia, New Zealand, France and the United States are all T1 countries.

3, Brochures/Newsletter

The Secretariat continues to produce biannual newsletters in addition to daily uploading of website news articles of immigration activities featured in the media of the various Pacific Islands The first PIDC biannual newsletter for 2010 has been published and copies have been made available to participants at this conference. The secretariat encourages members to contribute articles of their immigration activities to the newsletter. Articles from members make for interesting reading amongst the wider membership and the newsletter is a useful medium for members to share experiences on immigration work. In trying to raise the standard of its publication, the Secretariat had also sought the services of a Graphic Artist to assist in the first 2010 issue whereas previously newsletters were published in house.

The secretariat also published a PIDC brochure to hand out to visitors and other interested parties

4. PIDC Website

The Secretariat continues to use the website to update members of meeting papers, research papers, training programmes, tool kit for meeting presentations and latest immigration news in the region. However the secretariat is aware that more work needs to be done to update the website to be more user-friendly. It is anticipated that more changes to the website will be made in making it more user friendly before the 2011 business year ends.

A major project the Secretariat is currently undertaking is the upgrading of the PIDC website to make it more user-friendly. This is one of the recommendations of the PIDC Institutional Review. Funding of some NZ$ 10,000 has been allocated for this work in the half yearly budget to December 2010 and a contractor to undertake the work has been identified. The upgraded PIDC website is expected to be launched at this year’s annual conference.

The new attractive and user friendly format includes creation of a policy blog to improve information sharing.
5. **Monthly Updates to members**

The Secretariat continues to provide monthly updates of the Secretariat’s work which inform members of events of interest and other activities of the Secretariat. These Updates are proving to be a valuable means of communicating with and keeping members abreast of PIDC’s work.

6. **Member Contributions**

One indicator of success of the Advocacy and Outreach has been an increase in the number of member contributions received during the year – seven Pacific island members made their contributions to the “PIDC Member Contributions Fund” for the year 2010. This fund is available to support Members travel to our annual conference.

**Objective 2: Immigration is promoted as a major contributor to regional outcomes**

1. **Forum Regional Security Committee Meeting**

As in past years the secretariat contributed to a chapter in the 2009 Pacific Transnational Crime Assessment Report that is tabled annually at the Forum Regional Security Committee meeting held in June. This assessment is developed in cooperation with specialist regional law enforcement agencies and Secretariats including the PIDC and highlights ongoing transnational criminal activity in the Pacific region. PIDC’s annual Report on People Smuggling, Human Trafficking and Irregular Migration provides the immigration component of the annual regional assessment on transnational crime in the region. The secretariat successfully lobbied the 2010 FRSC for the return of a regional course on basic border training that had discontinued some years earlier. Following an FRSC resolution supporting the reinstatement of the training the Law Enforcement Unit of PIFS succeeded in obtaining Japanese Government funding to pay for a series of basic border management training workshops in various Pacific Island countries starting in 2011. The secretariat has worked with the PIFS LEU and the Oceanic Customs Organisation OCO to develop a combined training package that will be piloted in Vanuatu in early January 2011.

2. **Pacific Rim Immigration Intelligence Meeting**

The Pacific Rim Immigration Intelligence Meeting (PACRIM) was launched in 1995 in the Asia/Pacific region with an aim of promoting the exchange of strategic and operational immigration intelligence among members and encouraging co-operation in international efforts to combat people smuggling. PIDC has been an Observer member since 2003 and the forum has always presented a good opportunity for PIDC to engage with many of the Asian countries that are neighbours of the PIDC membership. The forum has also provided PIDC with important information on immigration patterns occurring in the Pacific Rim that could be mirrored in the Pacific in the future.
At this year 16th Annual PACRIM in Canada, PIDC was represented by the Chairman. Auseugaefa Poloma Komiti The Conference was attended by 20 delegates from member countries: Australia, Canada, China, Hong Kong SAR, Republic of Korea, Macau SAR, New Zealand and Singapore; and one organization – PIDC. As host, USA presided over the Conference. Member countries not in attendance were Japan, Malaysia and Mexico. PIDCs’ profile was raised considerably at this forum with the conference unanimously approving PIDCs’ full membership of PACRIM. Our admission as the only non-state member of PACRIM is proof of the important role played by PIDC in promoting, coordinating and building capacity for the exchange of immigration intelligence throughout the region.

PIDCs’ membership in the PACRIM will benefit PIDC not only in further raising our profile internationally but also by:

- Strengthening ties between the two organisations and exchange information on initiatives and identify areas for further collaboration;
- Receiving regular updates on migration trends/patterns and developments outside the region and understand if/how they may be replicated or impact on the Pacific in the future.
- Advocating and promoting the interests of the PIDC within the Inter-governmental Asia Pacific Consultations on Refugees, Migrants and Displaced Persons (APC) process and to its members.

3. Participation in Bali Process

PIDC was invited to attend as an observer a Bali Process Regional Protection, Resettlement and Repatriation Workshop in Bali from 7-8 June 2010. Our representative PIDC Deputy Head of Secretariat, Akuila Ratu met with IOM and UNHCR experts and representatives from regional and international organisations to discuss PIDC’s People Smuggling, Human Trafficking and Irregular Migration Workshop held in Vanuatu in October. PIDC’s presence at the workshop raised the organisation’s profile among key stakeholders in the Asia Pacific Region. The visit also resulted in obtaining Bali Processes support for the PIDC October Workshop which was funded partly by the Bali Process.

4. South Pacific Maritime Security workshop

PIDC was invited to attend a regional experts’ workshop in Canberra, Australia on developing a common approach to maritime security and the future of the Pacific Patrol Boat programme. Three significant conclusions were drawn by workshop participants and were presented to the parallel Joint Pacific Fisheries and Law Enforcement Ministers Meeting. They referred to the need for a strategic maritime security audit, the need to examine options for sharing and analysing information and the need for increased integration of fisheries enforcement and other law enforcement operations. This process will one day see Pacific patrol boats with expanded multiple functions that will include not only monitoring of fish catch but also immigration, customs and policing.

Objective 3: PIDC works in partnership with other key national, regional and international agencies and forums
1. **Annual Japan Immigration Control Seminar**

*Auseugaefa* Poloma Komiti also represented PIDC at the 24th Pacific Immigration Control Seminar held in Tokyo, Japan in December 2010. The two day meeting was attended by Immigration Directors and senior Immigration officials from the Asian Region including Australia. The meeting is organized and hosted on an annual basis by Japan and it discusses immigration-related issues. PIDC was invited as an Observer and at the meeting Mr Komiti was able to extend an invitation to Japan to attend the annual PIDC Conference in Pohnpei, Federated States of Micronesia as an Observer. Mr Komiti’s attendance at the seminar was made possible by Ed Bayron of the US Border Control Program of the US Embassy, Tokyo. Ed represents the US territories of Guam and the Commonwealth of Northern Marianas CNMI at the annual PIC Conference.

![Mr Poloma Komiti former Chair (from left), the Director General (DG) of the Japan Immigration Bureau (JIB), Ministry of Justice, Masahiro TAUCHI and Mr. Edward Bayron from the US Customs & Border Protection standing in front of the headquarters of the Japan Ministry of Justice, Tokyo, Japan.]

2. **Criminal Deportees in Pacific discussed at Brisbane Meet**

The 2010 annual Pacific Islands Law Officers’ Network (PILON) meeting was held in Brisbane, Australia in December. It was hosted by Australia and chaired by the Secretary of the Attorney-General’s Department, Mr Roger Wilkins AO, and attended by senior law officers from Pacific Island countries as well as official and invited observers. The overarching theme of the meeting was ‘Regional Approaches To Combating Crime’. The meeting included presentations and panel discussions on improving regional coordination of legal resources, enhancing legal frameworks and
building law enforcement and prosecution capacity. Presentations on Criminal Deportees in the Region were made by the Pacific Chiefs of Police Conference and the Law Enforcement Unit of the Pacific Islands Forum Secretariat which has the lead role for this issue amongst Pacific Law Enforcement Agencies. PIDC was invited as an Observer to the meeting. PILON will be establishing a full-time secretariat in Apia, Samoa in 2011.

3. **PIDC Representation Symposium on Regional Security**

The need for pacific island states to work together to combat transnational threats to peace and security as well as strategies to achieve these, were discussed in December 2010 at a symposium in Christchurch, New Zealand attend by delegates from throughout the Pacific and from Pacific Rim countries. PIDC was represented by Management Board member, Mr Api Fiso of INZ and Head of Secretariat, Mr Reg Sanday. Other regional organizations invited to the symposium include the PIFS and the Oceanic Customs Organisation OCO. The first symposium was hosted in Hawaii by the United States in 2009 and last year was New Zealand’s turn to host. PIDC’s involvement stems from the secretariat’s membership of the Information Working Group of the Pacific Island Forum Regional Security (FRSC) Working Group on Information Exchange.

4. **National People Smuggling Workshop Papua New Guinea**

In September 2010 the PNG Department of Justice and Attorney General (DJAG) in partnership with the International Organization for Migration (IOM) and the support of the Papua New Guinea Immigration and Citizenship Service (PNGICS) hosted a workshop to present a Draft Bill on People Smuggling and Trafficking in Persons to receive constructive feedback and comments from a wide range of government and non-government stakeholders. The Bill was the result of cooperative efforts made by DJAG, IOM and PNGICS, and comments received by the Agencies members of the PNG Anti-Trafficking Committee. Over sixty members of the PNG Government and
Non-governmental sector, UN agencies and international guests attended the workshop to hear presentations on people smuggling and trafficking in persons framed in the International, Pacific, and National context, and to discuss the Draft Bill. The workshop was presided over by keynote speaker, Hon. Ano Pala, Minister for Justice & Attorney General, who declared trafficking as “incompatible with the spirit and dignity of a person.” Chief Migration Officer, Mr. Joseph Nobetau, also spoke on PNGICS’ commitment to actively address people smuggling and trafficking in persons in PNG.

Head of PIDC Secretariat, Mr Reg Sanday was among a list of resource persons who presented on the International and Pacific regional responses to people smuggling and trafficking. Others included, Mr. Lance Bonneau, IOM-Canberra, and Mr. Nemani Vuniwaqa, Fiji Immigration Director. Detailing the complex nature of these offences in PNG, Ms. Raka Raula, of the PNG Constitutional Law Reform Commission, discussed the modern abuse and manipulation of PNG customary practices such as the payment of bride price for the purposes of people smuggling and trafficking in persons.

(L-R) Lance Bonneau IOM, Nemani Vuniwaqa Fiji Director of Immigration and Mark Getchel, Head of IOM’s Pacific Office, Canberra at PNG People Smuggling Workshop
**KEY ACTIVITY AREA FOUR: BUILDING KNOWLEDGE AND EXPERTISE**

**Purpose and core functions**
The primary purpose of this program is to ensure Immigration officials are equipped with immigration skills and tools and are highly rated professionals in their areas of work

All of PIDC’s training and capacity building initiatives fall under this Key Activity Area.

Core functions during 2010 were to:

- Provide and Manage training workshops: to benefit members
- Determine new training opportunities
- Work in collaboration with donors, training providers and regional law enforcement agencies to improve capacity of border control staff
- Manage secondments of Pacific immigration officers to other jurisdictions
- Create awareness among PIDC members of priority and emerging border control issues

**Staffing**
Responsibility for this KAA is shared among secretariat staff. However, much of the on-going training for immigration staff in the region are provided by INZ (Pacific Regional Intelligence Improvement Project, PRIIP) and DIAC (Document Examination Principles and Applications, DEPA).

**Planned outputs and outcomes**
The following outputs were planned in this area in 2010:

12. Two sub-regional INTEL courses for the Northern Pacific and for the South-West Pacific, Phonpei and Wellington, NZ
13. One regional DEPA course in Nadi, Fiji
14. A regional workshop for Heads of Immigration on People Smuggling, Human Trafficking and Irregular Migration, Vanuatu
15. One national INTEL course, Tonga
16. One basic primer course on border management, Kiribati
17. Secondments of immigration staff in other jurisdictions

The key desired outcomes in this area in 2010 were to:

1. Greater exchange of intelligence among PIDC members;
2. Front line immigration staff empowered with state-of-the art knowledge to detect fraudulent documents and travellers;
3. Better informed Heads of Immigration on People Smuggling and Human Trafficking
4. Immigration staff empowered by exposure to other jurisdictions

Progress and Achievements

Objective: Immigration officials are equipped with immigration skills and tools and are highly rated professionals in their areas of work

I. Build a Core Skills and Knowledge Curriculum Framework
An Australian volunteer began work in 2009 on building a curriculum on core immigration skills and knowledge. At the end of her contract the Australian Department of Immigration took the work on board to progress it further. In the year some aspects of the draft module was incorporated into a basic training module produced by the International Organisation of Migration IOM for Papua New Guinea. PIDC work on finalising the module will resume with the recruitment in 2011 of a Training Manager.

II. Coordinate donor delivered training

(a) Joint Immigration/Customs and Police Intelligence Officer Training
The PIDC Secretariat, with NZ Immigration and Customs, OCO and PICP, organised Phase II of the Pacific Regional Intelligence Officer training course for Immigration, Customs and Police Officers. The first two courses were previously held in Auckland, NZ in April/May 2009 and a third course was held in Pohnpei, FSM.

Representatives from Customs, Immigration and Police from FSM, Palau and Marshall Islands attending the Northern Pacific Phase II Intelligence Training
Regional training workshops under Phase II were successfully held on 26-30 April in Pohnpei, FSM for the northern Pacific region and May 23-29 in Wellington, NZ for the South West Pacific. This phase focussed on ongoing capacity building and the development of Intelligence products of relevance to the region. The intelligence course has as one of its key aims the building of national and organizational intelligence capability and strengthening networking among Pacific Island Customs, Immigration and Police agencies. The training was delivered on behalf of PIDC by the New Zealand Customs Services and INZ. The course exposed participants to best practice principles on information gathering, assessment and dissemination for intelligence reporting. During on behalf of PODC New Zealand Customs and Immigration Officers conducted a national Intelligence Officer Training course in Tonga.

(b) Document Examination Principles and Applications Course (DEPA Course)
A regional DEPA Course, provided by DIAC (Australia) was coordinated by the PIDC Secretariat in September. It was attended by 19 participants from various members’ countries. This course was funded jointly by DIAC, INZ and PIFS and we are especially pleased that a senior immigration officer from French Polynesia was able to attend for the first time. The document examination training was delivered by experienced DIAC document examiners from Australia and Ms Helena Barlow of the Australian High Commission Suva. The course included:

- Forensic decision making process
- Correct use of document examination equipment
- Demonstration of equipment and practical exercises
- Identification of paper and security features
- Hands on examination of documents to detect fraud; and
- Recording methodology for examination and results

Helena Barlow at DEPA course shows security features of a passport

(c) Border Protection Training
During the year the secretariat has been able to work with the Pacific Island Forum Secretariat PIFS and the Oceanic Customs Organisation OCO on a
proposed 1-2 day Border Protection Training module for customs, immigration, police and airline workers. The training will be delivered to a multi-agency audience early in 2011. It has been designed to bring together all agencies that manage borders and it will help these agencies develop a shared sense of responsibility. Invited agencies will include primarily customs, immigration, and police, but also check-in staff, airport security, and quarantine, as well as others identified by the recipient country. The training targets new staff, as well as act as an opportunity for more experienced officers to refresh their skills. PIFS has set aside FJD 40,000 for 2011 and 2012 for border protection training. A total of six Pacific Island countries are expected to benefit from this training over the next two years.

![Participants listen attentively at the 2010 PIDC and Bali Process People Smuggling, Human Trafficking and Irregular Migration workshop in Vanuatu](image)

(d) **People Smuggling, Human Trafficking and Irregular Migration Workshop**

The first Regional People Smuggling, Human Trafficking and Irregular Migration Workshop was held over two days in Vanuatu in October. It targeted Directors and Senior Managers of Immigration in PIDC Member countries and territories. The aim of the workshop was to raise their level of awareness on human trafficking, people smuggling and irregular migration. Frontline operational staff would attend a follow-up workshop in mid 2011. The workshop was held back-to-back with the annual Conference and observer organisations attending the Conference, including representatives of the Pacific Regional Organisations (PROs) and International Organisations (IOs), participated in and contribute to the workshop. Funding for the training was shared by INZ and the secretariat, with the assistance of DIAC in Canberra, also negotiated support for the workshop from the Bali Process.
(e) Secondment of Pacific Immigration Staff

(a) **Australia** - at the 2009 annual conference members welcomed and thanked Australia for its offer to host a PIDC operational secondment programme in 2010. DIAC subsequently confirmed offering two positions for a one week programme, in either March or April 2010. The program included two days in Canberra for background briefings, followed by two days at Brisbane Airport and one day at the port of Brisbane. Following a competitive selection process and a high level of interest shown throughout the membership two officers from Fiji and Vanuatu were selected to attend the pilot operational secondments to Australia. This saw the successful completion of these first secondments to Australian. The secondments were the first offered by the Australian Department of Immigration and Citizenship (DIAC) to Pacific Island Immigration services. Ms Bhavna Ben Naidu from Fiji and Mr Fred Onesmas from Vanuatu were the first beneficiaries of the programme. They spent two days with DIAC in Canberra, two days at Brisbane Airport and a day at the Brisbane Seaport. Both officers learnt a lot from their secondment and one their return passed on their new knowledge to their fellow officers.

(b) **The Secretariat** – at the request of members the secretariat negotiated the secondment of immigration officers to each other's jurisdictions. In the first of these secondments an immigration officer each from Kiribati, Samoa and the Solomon Islands attended a one week secondment to Fiji Immigration at Nadi International Airport and the Lautoka Port while the officer from Kiribati Immigration stayed on for an extra week with the Suva office of Fiji Immigration.
(c) **PIFS Law Enforcement Unit** – early in the year the Pacific Island Forum Secretariat advertised for a 6-month secondment of an Immigration Officer from the Pacific to be based at the PIFS’s Law Enforcement Unit to investigate People Smuggling, Human Trafficking and Irregular Migration in our region. The secondment program was developed in consultation with the PIDC secretariat. It was envisaged that the officer would work closely with PIDC and that he/she would visit a number of PIFS member countries. PIFS failed to receive a good response to its first circular sent out and decided to re-advertise with a second circular seeking expressions of interest. The PIDC secretariat sent copies of both circulars to members urging Directors to proactively seek out prospective candidates to get them to apply for the position. The response from immigration departments was again disappointing and a person from outside immigration was appointed to the position. However, by the end of the year the person had still not started work and it may be likely the position may need to be re-advertised or re-designated to a non-immigration topic.

**IV. Pacific Region Immigration Identity Project (PRIIP)**

The overarching purpose of the PRIIP is to develop a national and regional approach to assisting participating jurisdictions to detect, measure, investigate, prosecute and prevent the use of identity crimes. The PRIIP adopted an incremental approach to achieve this, by delivering a targeted programme of practical training in five pilot countries - Cook Islands, Kiribati, Samoa, Palau, and Vanuatu. Phases One and Two were successful, and a roll-out of PRIIP activities to other countries under Phase III is currently underway. This phase will
strengthen networks and systems put in place in Phase Two so that pilot countries are able to continue to undertake project activities in their own countries, while taking on a mentoring role with their neighbouring countries. Funding for Phase Three of the PRIIP was secured by INZ from the New Zealand Pacific Security Fund.

**STAFF PROFILE**

**Staff Profile**

**Mr Reginald Sanday**  
**Head of Secretariat**  
Appointed February 2010

Mr Sanday, from Fiji, has extensive knowledge of the Pacific Region having worked in almost all of our 23 member states in a career spanning some 25 years in Pacific Islands development. His last appointment prior to joining PIDC was as an Adviser on Capacity Building, a role he held for 5-years working in various Government Departments in Papua New Guinea.

**Mr Akuila Ratu**  
**Deputy Head of Secretariat/ Research Manager/ Board Secretary**  
Appointed April 2007

Mr Ratu, also from Fiji, is the longest serving staff in the secretariat having joined as a research officer in 2007. He previously worked in a research role in the Fiji Prime Minister’s Office and was appointed by the Management Board in February 2010 to work concurrently as Deputy Head of Secretariat and Board Secretariat.

**Mr Matthew Capper**  
**Policy Leader**  
Appointed December 2009

Mr Capper, from the United Kingdom, joined the PIDC Secretariat as a seconded Officer from the United Kingdom Home Office in 2006-2007. He returned to the Secretariat in 2010 on his appointment as the Policy leader mainly focusing on developing immigration policy and legislation in the region.

**Ms Rachael Varea**  
**Office Manager**  
February 2009

**Key responsibilities**

Overall responsibility to provide efficient office management practices and ensure that support provided to the PIDC staff, members of PIDC and stakeholders as and when required.
<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Full Form</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACP</td>
<td>Annual Collection Plan</td>
</tr>
<tr>
<td>APC</td>
<td>Asia Pacific Consultations</td>
</tr>
<tr>
<td>DIAC</td>
<td>Australian Department for Immigration and Citizenship</td>
</tr>
<tr>
<td>FRSC</td>
<td>Forum Regional Security Committee</td>
</tr>
<tr>
<td>FSM</td>
<td>Federated States of Micronesia</td>
</tr>
<tr>
<td>HoS</td>
<td>Head of Secretariat</td>
</tr>
<tr>
<td>HR</td>
<td>Human Resources</td>
</tr>
<tr>
<td>ICAO</td>
<td>International Civil Aviation Organisation</td>
</tr>
<tr>
<td>INZ</td>
<td>Immigration New Zealand</td>
</tr>
<tr>
<td>IOM</td>
<td>International Organisation for Migration</td>
</tr>
<tr>
<td>OCO</td>
<td>Oceania Customs Organisation</td>
</tr>
<tr>
<td>PACRIM</td>
<td>Pacific Rim Immigration Intelligence Meeting</td>
</tr>
<tr>
<td>PICP</td>
<td>Pacific Islands Chiefs of Police</td>
</tr>
<tr>
<td>PICTA</td>
<td>Pacific Island Countries Trade Agreement</td>
</tr>
<tr>
<td>PIDC</td>
<td>Pacific Immigration Directors’ Conference</td>
</tr>
<tr>
<td>PIFS</td>
<td>Pacific Islands Forum Secretariat</td>
</tr>
<tr>
<td>PILON</td>
<td>Pacific Islands Law Officers’ Network</td>
</tr>
<tr>
<td>PNG</td>
<td>Papua New Guinea</td>
</tr>
<tr>
<td>PRIIP</td>
<td>Pacific Region Immigration Identity Project</td>
</tr>
<tr>
<td>RMI</td>
<td>Republic of Marshall Islands</td>
</tr>
<tr>
<td>RRRRT</td>
<td>Regional Rights Resource Team</td>
</tr>
<tr>
<td>TMNP</td>
<td>Temporary Movement of Natural Persons</td>
</tr>
<tr>
<td>UNHCR</td>
<td>United Nations High Commissioner for Refugees</td>
</tr>
<tr>
<td>UNODC</td>
<td>United Nations Office on Drugs and Crime</td>
</tr>
</tbody>
</table>